





HMS is an intuitive, fully comprehensive software system designed to improve client care, streamline business practices and reduce errors across all areas of your operation. We offer the experience of over 25 years of development for care providers.

Are your systems inefficient?

Many care providers operate their businesses by running systems in parallel, they have one for accounts and yet another for client bookings, scheduling, communication and tracking.

This hodge-podge of systems is inefficient at best and creates many opportunities for errors as people double or triple enter data. Worse still, the lack of visibility of the complete care plan for clients means potential for harmful miscommunication.

From single site, few users to hundreds of users across the country, HMS can scale with you as you grow.

The only software your business needs

Unlike many other products that offer only a small number of features useful to your business, the highly adaptable HMS software is a channel for all your service processes, allowing you to avoid the errors inherent in running multiple systems.

Once you see how in-control your business processes become, and the time you save using the software, your business and clients will benefit.





One client record across all systems

HMS software allows you to view each client in a holistic way. That means a single electronic record for each client, no matter how complex their care needs. Each time that client visits, you can see their case history, upcoming appointments as well as managing their individual care plans. There are also automatic notifications and alerts when one aspect of care influences others in the system.



Centralised Bookings

HMS software has an easy centralised booking system that functions across multiple locations and multiple teams. This system cuts wait times by allowing you to search all staff and allocate bookings according to availability.

It also manages referrals and wait lists with the option of SMS appointment reminders.



Improved staff productivity

Maximising staff time has never been more important. HMS allows you to create rosters, find and fill gaps in staff schedules across multiple teams and locations, and communicate changes to staff via automated systems.

And progress notes allow you to see who makes changes on the system and when.



Features checklist

- ✓ Bird's eye view of client across your entire business
- Complete case histories at a glance
- Easy centralised booking system across multiple locations and multiple teams
- Manage rosters and notify staff of changes automatically
- ✓ Easy debtors reports to maintain healthy cash flow
- Create budgets
- ✓ Know what is happening at every facility

- ✓ Standardise all business systems
- ✓ Get full picture of your business performance
- ✓ Full client service and cancellation history
- ✓ Electronic notes, document management and templates
- ✓ Full support for statutory reporting: CHSP (HACC), VINAH, DVA, NDIS Critical alerts of client and staff issues
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Manage multiple income streams

HMS software offers easy management of multiple funding models, the capacity to track client spending as well as tools for creating NDIS and HCP budgets.

Manage third parties you broker to, or buy services from. Spend less time worrying about dollars and cents and more time focusing on you clients.



Taking care of Business

More than ever before, health care businesses need to keep on top of their operations. With HMS software, you can know what is happening at every facility, standardise all business systems and get a full picture of your business performance.



Add-ons

No two businesses are exactly alike. Whether you need a more efficient mobile workforce, to integrate with hospital systems, enhanced real-time communication to clients or staff, we have add-ons that can help.

Why HMS?

For over twenty years our marketleading software has been solving the real-world problems of health care businesses from major metropolitan health care networks, regional health care services to community transport providers and many more.

We analyse your current clinical practices and desired outcomes before suggesting the best package to suit your needs. We can then migrate your current data, train staff and provide ongoing support to answer any questions you have or deal with technical issues.

No matter if you are a community service provider or a large-scale, multisite provider, we can tailor our system to fit.

Contact us to see how HMS software can work for you.

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